Frequently asked questions about eLearning courses:

What do I do if I sign up for the wrong eLearning course?
Contact the Virtual College on 01943 885083 or email
healthandsocialcare@virtual-college.co.uk.

What happens if I fail an eLearning course?
There is a short test at the end to ensure you have understood the subject. You will be given 3 attempts to pass the test. If you fail all 3 attempts please contact the Business Office on 01604 364036 or e-mail NSCB@northamptonshire.gov.uk. Your agency will be notified that you failed the test 3 times.

What if the eLearning course won't work on my computer?
If you have any technical issues please contact the Virtual College on 01943 885083 or email healthandsocialcare@virtual-college.co.uk

What if I don't complete the eLearning course within 4 weeks?
You have 4 weeks to complete the eLearning Course. If you fail to complete within this timescale you will be sent a reminder. Further failure to complete within given timescales will result in a £40 charge for your organisation.

Why does my manager need to know I'm doing an eLearning course?
You need your manager's permission to attend all NSCB courses to ensure that she/he is in agreement and that the course will contribute towards your professional development.

Minimum computer system requirements

To access the online training, you will need internet access, an email address, and a computer with at least Windows XP or higher or OSX SnowLeopard 10.6 or higher. You will also need a compatible browser with JavaScript enabled and Flash Player 10 or above. The full list of system requirements can be found on the NSCB website.

eLearning Courses

The NSCB offers more than 50 eLearning courses through the Safeguarding E-Academy. These range from basic 'Introduction to Safeguarding' and refresher courses to specific subject areas including CSE, FGM, Domestic Abuse and many more.

Costs

eLearning courses are **free of charge** for:

- Northamptonshire's children's workforce
- Staff in Northamptonshire's schools
- Staff in Early Years settings including childminders
- Staff and volunteers in Northamptonshire charities and voluntary groups

If you don't fall into one of the groups above, you may still be able to access the eLearning free of charge - please email us at NSCB@northamptonshire.gov.uk to check.

If you are unable to access the course free of charge, you can take it at a reduced cost of £25 per user; when booking just use the promotional code LSCBNORTH when applying. You can apply by calling 01943 885083 or emailing healthandsocialcare@virtual-college.co.uk

How to register to complete an eLearning Course

Registering to take an eLearning course is quick and simple and done via a self registration system (address below), so you can begin your course straight away. Simply visit the NSCB eLearning website register and by using the requested learning tab select the course you wish to complete.

If you have already registered and have a log in all you need to do is log in and use the requested learning tab to select the course you wish to do. You can complete as many eLearning courses as you wish although we recommend you only complete one at a time.

Full details and a step by step guide to registration can be found on the NSCB website.

https://northamptonshirelscb.safeguardingchildrenea.co.uk/

Why complete an eLearning Course

eLearning offers practitioners and agencies a quick and easy way to train staff in a variety of topics. All courses can be taken in any location and a time convenient to the learner. All courses offer certificates (to be printed on completion), and count towards a learner's CPD. Content has been verified by members of the NSCB to ensure it is relevant for practitioners working in Northamptonshire.

Some of the courses available via the NSCB (for full list please visit the NSCB website)

- Awareness of Child Abuse and Neglect
- Basic Awareness of Domestic Abuse including the impact on children
- An Introduction to FGM, Forced Marriage, Spirit Possession and Honour Based Violence
- Early Child Development – Foundation
- Female Genital Mutilation – Recognising and Preventing FGM
- Hidden Harm – The effect of Parental Drug and Alcohol Misuse on Children
- Human Trafficking and Modern Slavery
- An Introduction to Integrated Working (The Early Help Assessment / Lead Professional / Information Sharing)
- Duty of Care in Health, Social Care or Children's and Young People's Settings
- Pathways to Extremism and the PREVENT programme
- Parental Mental Health
- Risk Taking Behaviour
- Safe Sleeping for Babies – Reducing the risk of SIDS
- Safeguarding Children and Young People from Abuse by Sexual Exploitation
- Safeguarding Children Refresher Training
- Safeguarding Children with Disabilities
- Safeguarding Everyone – Protecting Children, Young People and Adults at Risk
- Self Harm and Suicide
- Strategic Managers in Integrated Working
- Supervision and Appraisal in Early Years Settings
- Wellbeing in Sexual Health